

## RESERVATIONS AND REFUND POLICY

**Make your online reservation request today.** Simply complete and submit the reservations request form below. We will email you within 24 hours to confirm your reservation request. You will be informed of the availability or non-availability and requested to call with your credit card or other payment option. We will hold a site for 24 hours waiting to hear from you.

**Reservations Note:** For additional information, or if you would prefer to make a reservation by phone, the **best** time to call is Monday thru Thursday, 9:00 am - 5:00 pm.  
**Telephone:** 704-474-3800.

**One reservation request form is required for each campsite.**

**Refunds.** For a full refund, cancellations must be received seven days prior to the arrival date. For cancellations less than seven days prior, you will be charged for one night. Refund checks will be mailed within 10 business days.

**Holiday and Special Events Weekends,** refunds are not given unless cancellation is received 30 days in advance.

**All cabin rentals require a credit card** to make a reservation. Our cabins are smoke free but pets are allowed with an additional \$5.00 fee. Any damage to the cabins will be charged to your credit card.

**We accept reservations for a specific site** but reserve the right to make substitutions.

**Need a campsite and we are full?** We are very sorry if we couldn't provide you the campsite that you requested. You may request to be placed on a waiting list. Or if we cannot serve you, may we recommend your look for other Carolina campgrounds at <http://www.campingcarolinas.com>. Thank you.